



How far have we really come

A Decade in Review

2009 Conference Program

The Queensland supply chain & logistics conference will be celebrating their tenth birthday in 2009, making this the longest running event of its kind in the industry. A **TEN YEAR** celebration of supply chain, transport, logistics & procurement: lessons learnt, mistakes made, success stories. Has the industry really changed?

Join the team to reflect on how far the industry has really come in this time...

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8.00 am - 8.30 am Registrations

8.30 am - 8.45 am Welcome

8:45 am - 9.25 am Plenary Room: Session One

 **Hal Morris**
Chief Executive Officer
Australian Logistics Council

Ten years in review: how far have we come in the last ten years in supply chain, procurement, transport and logistics. The mistakes we have made and where to from here.

9.25 am - 10.05 am Plenary Room: Session Two

 **Dr David Parker**
Senior Lecturer
University of Queensland, Business School

Adding value: managing people, projects and systems for the next generation of supply chain professionals.

10.05 am - 10.35 am Morning Tea

10.35 am - 11.10 am Plenary Room: Session Three

 **Craig Lardner**
Group Procurement Director
George Weston Foods Ltd

Procurement myth-busting. Over the last decade we all wanted 3 core things. Achieve significant impact via the board room and strategic alignment. Elevate skills to unprecedented levels of performance. Redefine the value available through new-age procurement. This session will look hard and uncompromisingly at what's moved for real and what's just a myth, and what must the next generation look like to finish the job.

11.10 am - 12.15 pm Plenary Room: Session Four Directors Lounge

The Directors Lounge will address key issues including the effect of the economic fallout on your supply chain, training and career pathways, gender diversity - how valuable is it to the T&L profession and the importance of developing partnerships in your supply chain.

 **Mark Daniel**
Chief Executive Officer
Loscam

 **Maureen Frank**
Chief Executive Officer
Emberin

 **David Doherty, OAM**
National Chairman
SCLAA

 **Dr David Parker**
Senior Lecturer
University of Queensland

 **Patti-Jane (PJ) Gould**
Government Executive
Business Manager
TOLL Group



Facilitated by Peter Dapiran, University of Melbourne

12.15 pm - 12.45 pm Plenary Room: Session Five

 **Garry Chalmers**
Executive General Manager, Supply Chain and Logistics
Corporate Express

A case study perspective: have we overdone automation and technology in our warehouses? How do we successfully de-automate a new distribution centre while maintaining customer service levels?

12.45 pm - 1.45 pm Lunch


**1.45 pm - 5.30 pm Supply Chain Summit
By VIP Invitation Only**

Workshop leaders will include: Mark Daniel, Craig Lardner, Peter Dapiran, Dr David Parker and Hal Morris.

Facilitated by David Doherty, OAM, SCLAA.

1.45 pm - 2.55 pm Breakout Sessions

Breakout Session One:

 **Carsten Spiegelberg**
Director of Systems & Automation
Schaefer Systems International

A case study perspective: the contemporary view of automation and technology within modern warehouses and distribution centres.

 **Phil Langdale**
Co-Founder
Inside Info

Using business intelligence in your supply chain: Amcor, Manassen Foods & Fujitsu General case studies.

Breakout Session Two:

 **Vic Martin**
Principal Procurement Officer
QGCPO


Sustainable procurement: we have the desire to implement but how do we do it? A case study approach incorporating pragmatic methodology to understand the process.

 **Mal Peters**
Senior Principal
The Peron Group

What is the cost of getting it wrong: how getting the specification right from the start will invariably result in reducing costs, ensuring faster delivery and minimising risk profile.

2.55 pm - 3.25 pm Afternoon Tea

3.25 pm - 3.55 pm Plenary Room: Session Six

 **Tim Proust**
National Logistics Manager
Toshiba (Australia)

Toshiba Australia operates within a Performance Based Logistics framework. Toshiba has extended this approach to its external service providers and incorporated these SLA's into its overall service offering and measurement process. This journey involves significant collaboration, trust and compatibility between organisations.

3.55 pm - 4.30 pm Plenary Room: Session Seven

 **Simon Costa**
Managing Director
Costa Group

People first: building a high performance organisation. A different perspective on achieving outstanding supply chain execution and optimisation.

4.30 pm - 5.30 pm Plenary Room: Session Eight

 **Steve Simpson CSP**
Director
Keystone Management Services

Unwritten Ground Rules: most managers know the importance of their culture. Paradoxically, very few understand corporate culture in simple and practical terms. The concept of Unwritten Ground Rules changes all of that.

5.30 pm - 6.45 pm Conference Drinks and Networking

6:45 pm - late Conference Dinner



will be the
nominated charity



7.45 am - 8.15 am

Registrations

8.15 am - 8.30 am

Welcome

8.30 am - 9.45 am

Plenary Room: Session One



Allan Pease

It's Not What You Say: after this session you will look at yourselves and others differently. You will be able to read through the lines of what others say, and develop an understanding, through 'Body Language', signals what people are saying.

9.45 am - 10.15 am

Morning Tea

10.15 am - 11.25 am

Breakout Sessions

Breakout Session One:

The presenters will focus on the process of pre-tendering and will discuss the hypothesis - what is it that you want and why, internal and external analysis and the strategy to go to market.



Roger McNeill

Global Director, Procurement & Supply Chain Services
Quadrem



Mary Goodwin

Strategic Procurement Manager
Tarong Energy



Richard May

Practice Manager NZ
PMMS Consulting Group

Breakout Session Two:

Managing and measuring the impacts of the carbon economy: how do I reduce my carbon footprint?



Simon McCabe

State Manager
Audit & Advisory Services
Carbon Planet

The carbon economy: what are you waiting for?



Trevor Barrows

Principal Consultant
Viewlocity

Practical case studies: how to reduce carbon and water footprints in supply chain operations.

Breakout Session Three:

Warehousing and logistics. how to improve your operations.



Tony Lund

Chief Executive Officer
Disability Services Australia

How Disability Services Australia labour solutions can provide the fulfilment link to close the gap in your supply chain.



Craig Ball

Chilled Distribution Centre Manager
Polar Fresh

The Polar Fresh Story: the coolest place in town.

11.25 am - 12.30 pm

Plenary Room: Session Two
Directors Lounge

The presenters will discuss three key issues facing procurement: a suppliers and buyers view, developing training and capability, and obtaining buy-in from senior management through persuasion and influencing.



Richard May

Practice Manager NZ
PMMS Consulting Group



Jason Watson

Manager Supply
CS Energy



David Hurrell

Director
Major Training Services



Kevin Toohey

General Manager -
Business Development
MM Electrical
Merchandising (MME)



Peter Agnos

Manager Key Accounts & Contracts
J. Blackwood & Son Limited

Facilitated by Stephen Hanman, Benchmarking Success

12.30 pm - 1.05 pm

Plenary Room: Session Three



David Hurrell

Director
Major Training Services

Persuading & influencing: providing results orientated negotiations and conflict resolution to achieve best supply chain and procurement outcomes.

1.05 pm - 1.35 pm

Plenary Room: Session Four



Derek Lundberg

General Manager
IGA Distribution Queensland

A career in logistics: winning the hearts and minds of the warehouse workforce is a continual and complex process that cannot be simply related to the pay packet. Further, the development of warehouse managers is limited by a poor visualisation of a career in logistics as a worthy profession to pursue.

1.35 pm - 2.00 pm

Plenary Room: Session Five



Stephen Hanman

Managing Director
Benchmarking Success

Relationships, collaboration, conflict and chaos: we need them all to be a successful organisation but how do we find the right balance?

2:00 pm

CLOSE OF CONFERENCE & LIGHT LUNCH

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DELEGATE DETAILS

Mr/Ms/Dr: _____ Given Name: _____ Surname: _____
 Position: _____ Company: _____
 Address: _____
 State: _____ Post Code: _____
 Ph: (____) _____ Mobile: _____
 Email address: PRINT CLEARLY _____
 Please indicate if you have any allergies or dietary requirements: _____

By registering to attend the conference I understand that my name, position and company will be compiled into an attendance list and may be distributed to conference partners and exhibitors, however, my personal contact details will not be given out without my prior authorisation.

Additional Delegates

Given Name: _____ Surname: _____ Email: _____
 Given Name: _____ Surname: _____ Email: _____
 Please indicate if your guest have any allergies or dietary requirements: _____

REGISTRATION FEES

Please indicate what membership you hold below:

☐ AIP ☐ APICS ☐ CIPSA ☐ QUT ☐ SEQ Procurement Network ☐ SCLAA

<input type="checkbox"/> Member	\$765 inc GST	Qty x _____	10% \$ _____	\$ _____
<input type="checkbox"/> Non-Member	\$925 inc GST	Qty x _____	10% \$ _____	\$ _____

Conference Dinner: ☐ Will attend as part of my delegates fee ☐ Will NOT attend

<input type="checkbox"/> Additional Conference Dinner tickets _____	\$140 inc GST	Qty x _____	\$ _____
<input type="checkbox"/> Corporate Table of 8	\$1050 inc GST	Qty x _____	\$ _____

EARLYBIRD RATE

Should your registration form and payment be received before Friday the 10th of July 2009 then an additional 10% discount will be applied to the registration fee. NB: This discount does not apply for the dinner price.

PAYMENT METHOD

TOTAL PAYMENT \$ _____

Payment Option One: Credit Card

Please debit my credit card as indicated below

☐ VISA ☐ MASTERCARD ☐ BANKCARD ☐ AMEX

Name on Card: _____ Signature: _____

Amount: \$ _____ Expiry Date: _____

Card No:

Payment Option Two: Electronic Funds Transfer

Bank: Westpac Hamilton Qld
 BSB: 034-041
 Account Number: 192489
 Queensland Supply Chain Conference
 REFERENCE: Delegates Surname

Payment Option Three: Cheque

Cheques payable to:
 Queensland Supply Chain Conference
 85 St. James Cct
 Heritage Park
 QLD 4118

Please fill out this form and return to: Mark Kelton
FAX: 07 3278 4492 or (ALT 07 3009 9916)

07 3278 6461 0413 015 399

mark@qldsc.com

Insurance Details

It is highly recommended that each delegate and speaker take out their own travel and personal insurance for the conference. The organisers and QSCC committee will not accept any liability for loss or injury to any person or property during the conference.

CANCELLATION POLICY & DISCLAIMER

Cancellations received in writing before Friday the 31st of July 2009 will attract a \$100 administration charge and there will be no refunds after that time. Registrations, however are transferable within an organisation if the secretariat is advised in writing. The information contained in this brochure is correct at the time of going to print. The Queensland Supply Chain & Logistics Conference reserves the right to change without notice any part of the program and the speakers. PRIVACY ACT: If you DO NOT wish to have your details included in the list of delegates, please contact the Conference Secretariat.